

See 2002 5618

Submitted by: Assembly Member
Clementson

Prepared by: Department of Law

For reading: March 5, 2002

ANCHORAGE, ALASKA

AO NO. 2002-56

AN ORDINANCE OF THE ANCHORAGE ASSEMBLY ANCHORAGE MUNICIPAL CODE TITLE 11
BY ADDING A NEW CHAPTER REQUIRING CERTAIN COMMERCIAL PASSENGER AIRLINES
OPERATING WITHIN THE MUNICIPALITY OF ANCHORAGE TO KEEP THE PUBLIC INFORMED
OF THEIR BEREAVEMENT POLICY AND PROVIDING A PENALTY FOR FAILURE TO COMPLY
WITH THE REQUIREMENTS.

WHEREAS, unlike many locales in the lower 48 states, the vast majority of the citizens of Anchorage have
immediate family members living outside the State of Alaska; and

WHEREAS, when medical emergencies, life and death situations, or bereavements occur, our citizens find
it necessary to make emergency airline reservations in order to be with their immediate family members; and

WHEREAS, commercial passenger airlines generally do not publish their bereavement policies so that the
general public has ready access to them; and

WHEREAS, many citizens have found themselves paying full fares, or thousands of dollars, for emergency
fares despite the fact that many commercial passenger airlines have corporate bereavement policies in place
that would afford special fares in such situations; and

WHEREAS, the citizens of Anchorage would be well served in knowing the bereavement policies of the
airlines that they need to do business with during emergency or bereavement situations; and

WHEREAS the airlines, as well, have a right to protect themselves from fraud or abuse by making clear their
requirements for proof that an emergency or bereavement situation actually exists; now therefore,

THE ANCHORAGE ASSEMBLY ORDAINS:

Section 1. Anchorage Municipal Code Chapter 11, Transportation, is hereby amended to read as follows:

CHAPTER 11.80 AIRLINE BEREAVEMENT POLICY NOTICE

11.80.010 Airline Bereavement Policy Notice.

A. All commercial passenger airlines operating within the Municipality of Anchorage and providing
year-round, interstate airline services, shall publish their Bereavement/Emergency Policies as
follows:

The policy shall be published on the first Sunday in January and July of each year in the
Outdoor or Travel Section of the local newspaper with the greatest circulation.

2. The publication shall have a title stating the airline's name and the words

“Bereavement/Emergency Policy” (ie: ABC Airlines Bereavement/Emergency Policy).

3. Airlines having no such policy shall publish the title as required in paragraph A.2, but shall then state that the airline provides no bereavement or emergency policy or fares.

4. At a minimum, the publication shall include any discounts, formulae for fare reductions, eligibility requirements, documentation requirements, and restrictions.

B. All commercial passenger airlines operating within the Municipality of Anchorage and providing year-round, interstate service shall have posted at all times their Bereavement/Emergency Policy on their corporate internet website. This posting shall be available from the home page and shall, at a minimum, meet the following requirements:

1. The posting shall be entitled “ Bereavement/Emergency Policy” and shall include any discounts, formulae for fare reductions, eligibility requirements, documentation requirements, and restrictions.

2. Airlines having no such policy shall post the title as required in paragraph B.1, but shall then state that the airline provides no bereavement or emergency policy.

C. Violation of this section may be punishable through the imposition of a civil fine of \$5,000, in addition to the penalties and remedies available under section 1.45.010 of this Code. Any person aggrieved by a violation or threatened violation of this chapter may bring a civil action under Section 1.45.010B. to enjoin that violation and to obtain the relief described in that section.

Section 2. This ordinance shall become effective May 1, 2002.

PASSED AND APPROVED by the Anchorage Municipal Assembly this _____ day of _____, 2002.

Chairperson of the Assembly

ATTEST:

Municipal Clerk

Municipality of Anchorage
MUNICIPAL CLERK'S OFFICE
Agenda Document Control Sheet

(SEE REVERSE SIDE FOR FURTHER INFORMATION)

10 2012-56

1	SUBJECT OF AGENDA DOCUMENT Airline Bereavement Policy Notice	DATE PREPARED 02/27/02	
		Indicate Documents Attached <input checked="" type="checkbox"/> AO <input type="checkbox"/> AR <input type="checkbox"/> AM <input type="checkbox"/> AIM	
2	DEPARTMENT NAME Department of Law	DIRECTOR'S NAME William A. Greene	
3	THE PERSON THE DOCUMENT WAS ACTUALLY PREPARED BY Shelley D. Ebanal	HIS/HER PHONE NUMBER 907-343-4218	
4	COORDINATED WITH AND REVIEWED BY	INITIALS	DATE
	Mayor		
	Heritage Land Bank		
	Merrill Field Airport		
	Municipal Light & Power		
	Port of Anchorage		
	Solid Waste Services		
	Water & Wastewater Utility		
	Municipal Manager		
	Cultural & Recreational Services		
	Employee Relations		
	Finance, Chief Fiscal Officer		
	Fire		
	Health & Human Services		
	Office of Management and Budget		
	Management Information Services		
	Police		
	Planning, Development & Public Works		
	Development Services		
	Facility Management		
	Planning		
	Project Management & Engineering		
	Street Maintenance		
	Traffic		
	Public Transportation Department		
	Purchasing		
	X Municipal Attorney	<i>[Signature]</i>	<i>2/27/02</i>
	X Municipal Clerk		
	Other		
5	Special Instructions/Comments		
	<i>G.F. Introduction</i>		
	<i>CLERKS OFFICE</i>		
	<i>2002 FEB 27 PM 1:49</i>		
6	ASSEMBLY HEARING DATE REQUESTED 03/05/02	7	PUBLIC HEARING DATE REQUESTED 3/19/02

M.O.A.